



Keith Scott, Founder & CEO



beachcomber
HOT TUBS

THE BEACHCOMBER GUARANTEE

Since 1978, Beachcomber Hot Tubs has been building the finest quality hot tubs worldwide. We have taken a leadership position with our Beachcomber Guarantee that every hot tub we build is guaranteed to be free of defects. The Beachcomber Hot Tub Group is a family owned and operated business with hundreds of thousands of happy customers. All of our customers enjoy a worry-free, Beachcomber certified guarantee of ownership, with no fine print.



LIFETIME SHELL STRUCTURAL GUARANTEE

Beachcomber guarantees to the original owner that the structural laminated fiberglass composition of your hot tub will never leak. If a failure occurs, we will supply the materials and technical labor for the repair.



5 YEAR ACRYLIC SURFACE GUARANTEE

Beachcomber guarantees that the hot tub's acrylic finish will be free from defects in materials and workmanship for five years. If a failure occurs, we will supply the materials and technical labor for the repair.



100% COMPONENT GUARANTEE

Beachcomber guarantees the following factory installed components: management system, massage pumps, Hush Pump, motors, heater element assembly, control panels, EverLite, EnviroSkirt Cabinetry, ozone generator, AquaCoustics Surround Sound music system, internal and external plumbing and light lenses, will be free from defects in materials and workmanship for two years. If a failure occurs we will supply the materials and technical labor for the repair. An ozone generator uses consumable corona discharge chips that are not covered under the guarantee.



100% EXCHANGE GUARANTEE

Beachcomber guarantees that the factory supplied hot tub Heatshield cover, jetting massage inserts, steps, filter baskets, Microfilter lid and remote controls will be free from defects in materials and workmanship for two years. If a failure occurs, you can exchange the failed component at your local Beachcomber store.



100% OWNER TRANSFER OPTION

The remaining portion of the Beachcomber Guarantee is transferable to a new owner for a small fee, once in the life of the guarantee. It is the new owner's responsibility to contact a Beachcomber representative to arrange for a customer-paid installation inspection of the hot tub to activate the guarantee transfer. The transfer fee, hot tub serial number and inspection sheet must be received by the Beachcomber Guarantee office within 60 days of ownership transfer to be valid.



See the reverse side of this Guarantee for simple and easy to understand Performance Standards. These guidelines ensure the best experience for you with your Beachcomber.

The Beachcomber Guarantee
"Protecting you, your family and your investment"
www.beachcomberhottubs.com

THE BEACHCOMBER GUARANTEE



Celebrating the first Beachcomber Hot Tub in 1978.

SIMPLICITY GIVES YOU PIECE OF MIND

We started Beachcomber in the late 70's, in a small farming community just a few miles from the USA border. It was a late, rainy evening that a small team worked hard to create the first Beachcomber Hot Tub, from that day forward we had a desire to create the finest quality products, with good, simple design in form, fit and function. That's how Beachcomber began and we still hold true to the same solid values as a family owned company today, staying focused on building a hand made quality product with a strong guarantee.

EASY GUIDELINES TO ENSURE GUARANTEE PERFORMANCE

To receive service from a qualified Beachcomber service representative, your Beachcomber Hot Tub must be registered and you may be asked to provide an original bill of sale. Your Beachcomber Guarantee starts from the original date of delivery. You may be assessed a reasonable travel cost for service at your home. It is the hot tub owner's full responsibility to provide unencumbered access to the equipment for service, removal, and/or re-installation of the hot tub for required repairs.

If Beachcomber determines that repair of the hot tub is not feasible, we reserve the right to provide a replacement hot tub equal in value to the original purchased price. In this case the owner is responsible for expenses including removal, shipping and re-installation of the existing or replacement hot tub. Upon replacement of a hot tub, the guarantee will cover the remaining portion of the existing guarantee from the original installation date.

The guarantee does not cover fading from natural aging and/or damage from excessive chemical use on all hot tub finishes, fixtures and the Heatshield Cover. Beachcomber Hot Tubs installed for commercial applications are excluded from all guarantee coverage. The Beachcomber Guarantee can not anticipate, nor does it cover damage or failure that has occurred as a result of product abuse, accidents, power disturbances, vandalism, acts of God or nature and other causes which are out of any manufacturer's control.

All Beachcomber Hot Tubs must be used, installed and maintained as directed by the supplied Owner's Guide to receive guarantee coverage. This Beachcomber Guarantee is valid for hot tubs sold after January 2nd, 2006, only in the country of purchase. Service after the sale is the responsibility of the dealer from whom you purchased the Beachcomber Hot Tub. All Guarantees are registered online by your Beachcomber Dealership. Ask them for confirmation of your Guarantee Registration.

